# Digital Transformation: Opportunities and Challenges for Taiwan

Stephen Su

General Director

ITRI Industrial Economics and Knowledge Center (IEK)

22 August 2017

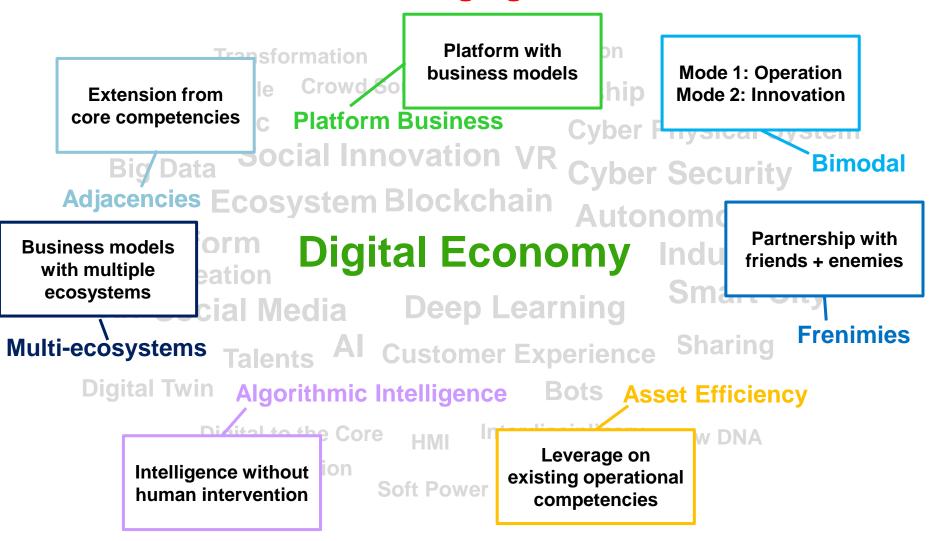


#### **Outline**

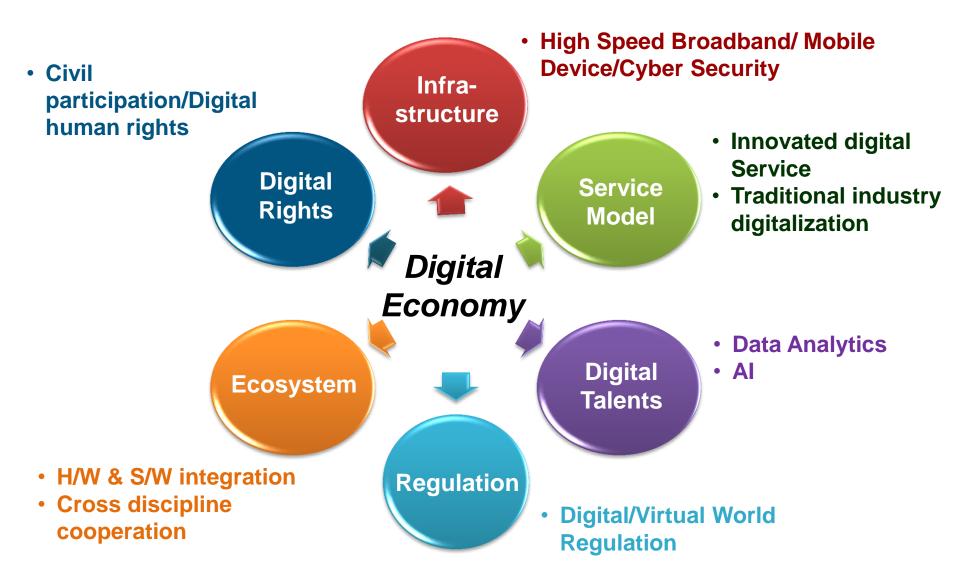
- Future Trends of Industry Development
- Opportunities and Challenges for Taiwan
- Directions for Taiwan Policy/Strategy
- Conclusion

### **New Trends in Digital Economy**

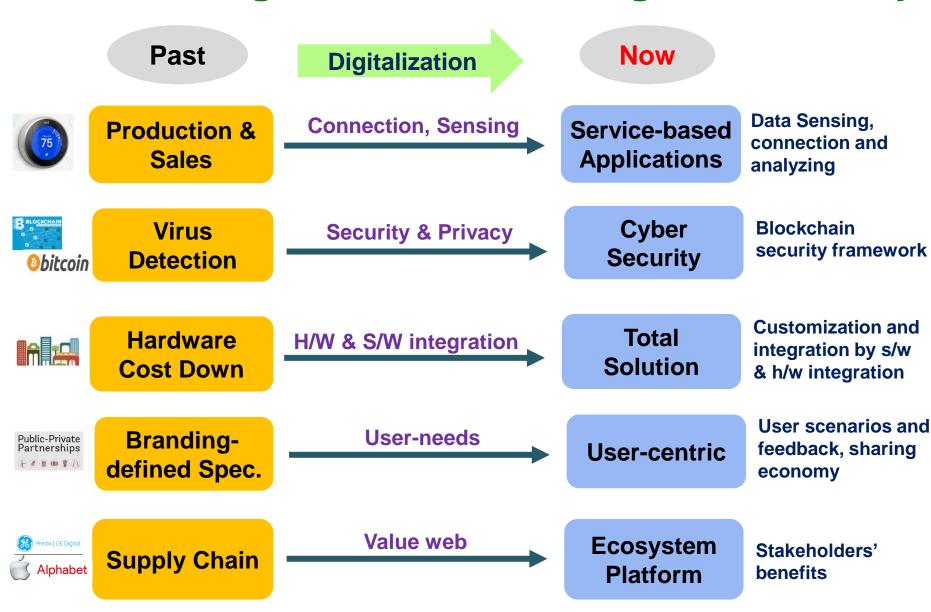
#### **New Emerging Trends**



### **Six Pillars of Digital Economy**

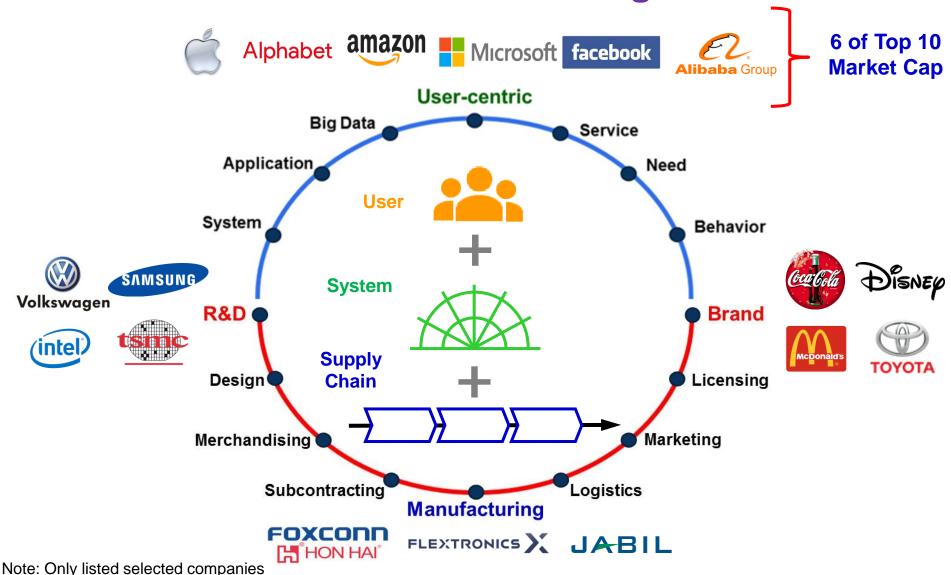


### New Paradigm Shifts under Digital Economy

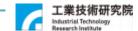


IEK 產業經濟與趨勢研究中心

# Control Apex of User-centric Ecosystems More than Branding

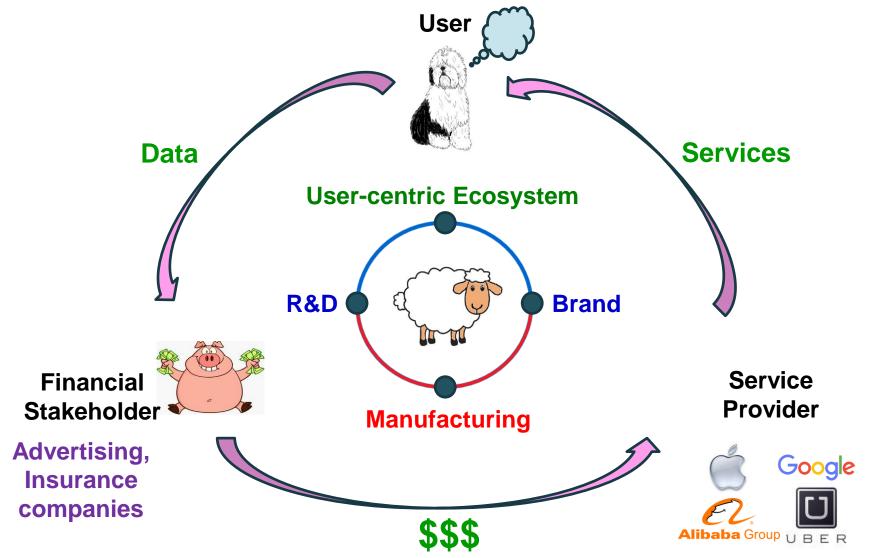


Source: ITRI/IEK(2017/08)



## New Biz Model in User-centric Ecosystems

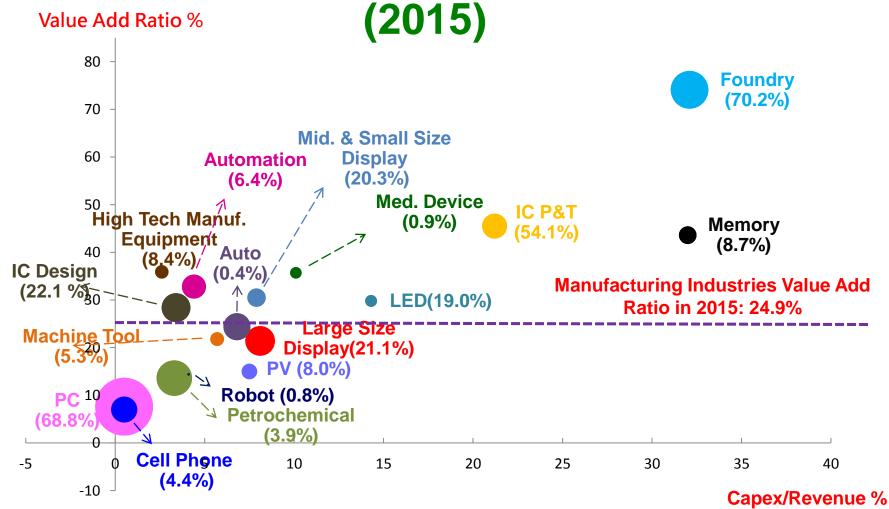
Wool out in dogs, pigs to pay (羊毛出在狗身上,豬來買單)



#### **Outline**

- Future Trends of Industry Development
- Opportunities and Challenges for Taiwan
- Directions for Taiwan Policy/Strategy
- Conclusion

## Taiwan Manufacturing Industry Portfolio (1/2)



Note 1: x-axle (Capex/Revenue Ratio %) and y-axle (Value Add Ratio %) @2015

Note 2: ( ) 2015 Taiwan industry market share worldwide

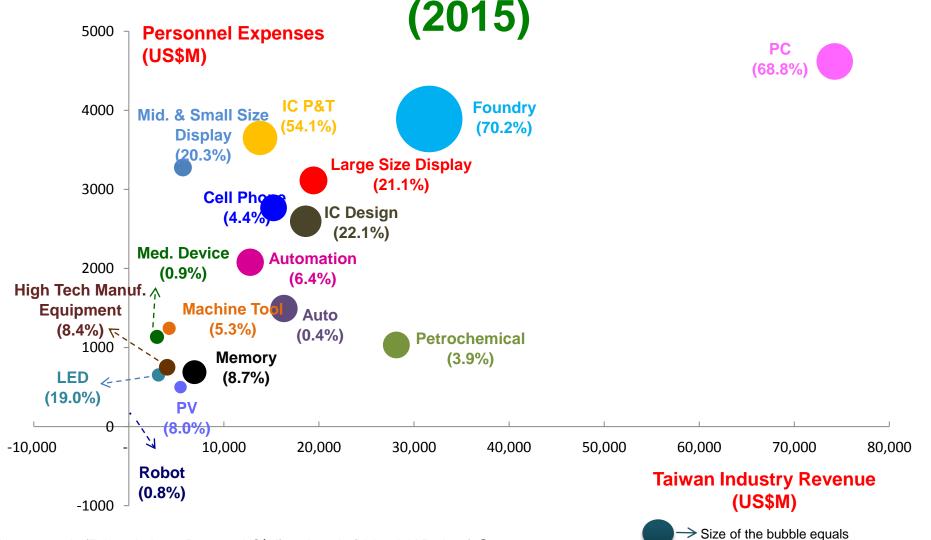
Note 3: Manufacturing Industries Value Add Ratio in 2015 calculated based on GDP/gross sum of manufacturing value



Size of the bubble equals

revenue and US\$40b.

## Taiwan Manufacturing Industry Portfolio (2/2)



Note 1: x-axle (Taiwan Industry Revenue US\$M) and y-axle (Value Add Ratio %) @2015

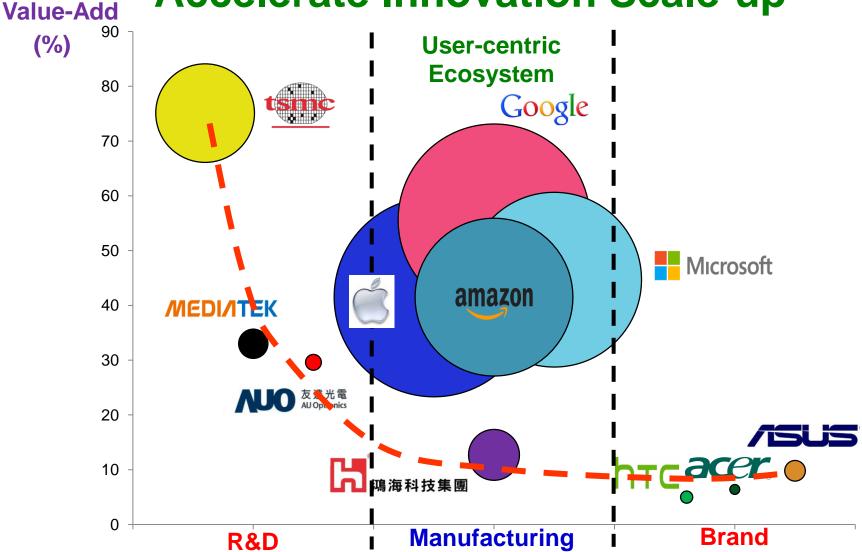
Note 2: ( ) 2015 Taiwan industry market share worldwide

Note 3: Manufacturing Industries Value Add Ratio in 2015 calculated based on GDP/gross sum of manufacturing value



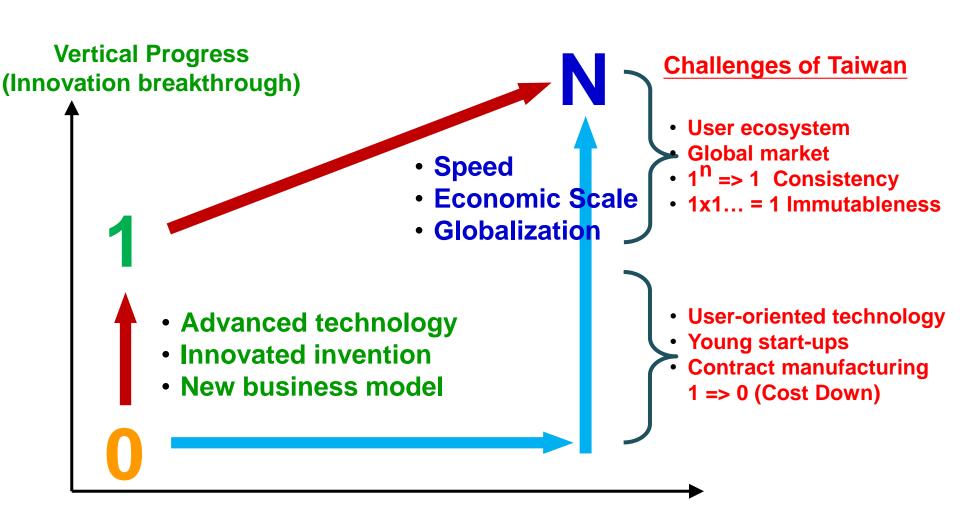
value add and US\$50b.

# Controlling User-centric Ecosystem to Accelerate Innovation Scale-up



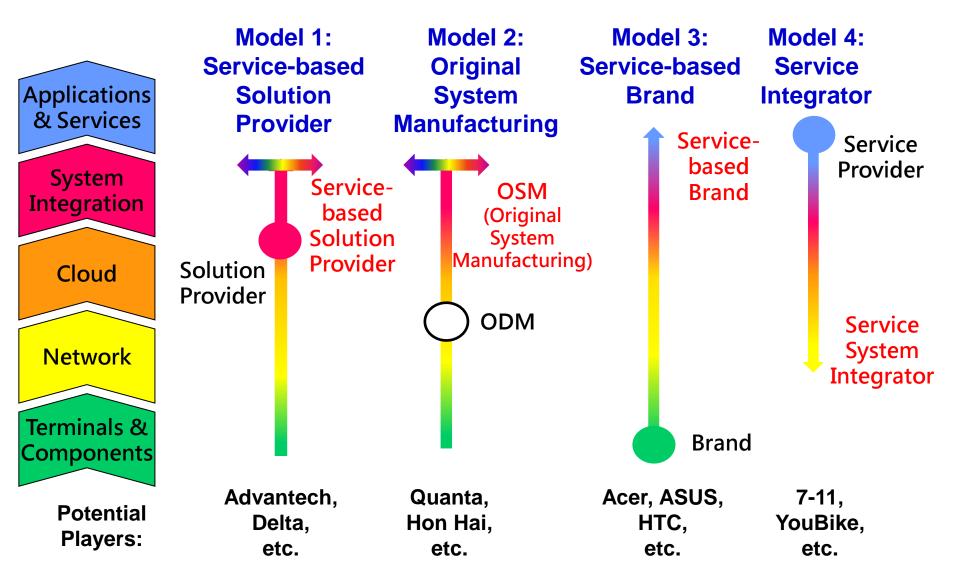
Note: Bubble size is market cap. Except for market cap which is as of 2016/09/06, all other financial indicators are 2015 data

### Challenges for Taiwan: From 0 to 1, and 1 to N



Horizontal Progress (Success duplication)

## From "Manufacturing" to "Infofacturing"



#### **Outline**

- Future Trends of Industry Development
- Opportunities and Challenges for Taiwan
- Directions for Taiwan Policy/Strategy
- Conclusion

### Taiwan Industry Innovation for Next Stage

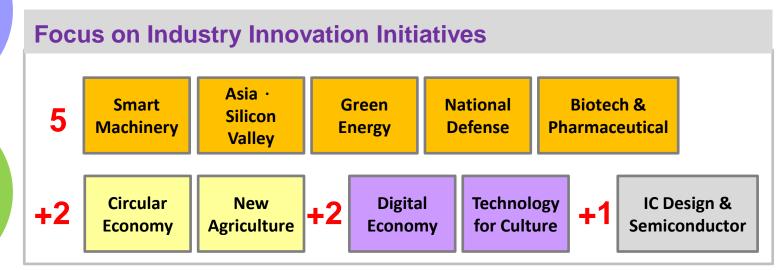
Linkage with the **Future** 

Linkage with the Global Resources

Linkage with Local Communities

#### Strengthen the Industrial Competitiveness through Innovation

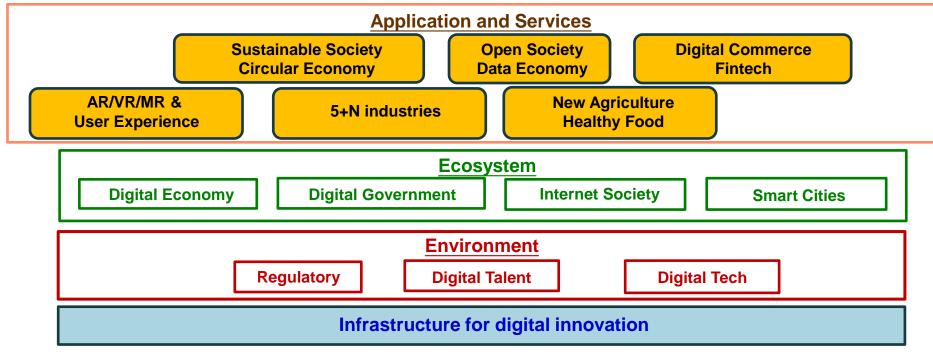
- Leverage existing strengths in innovation and R&D to develop cutting-edge new product applications and services with global potential
- Utilize innovative design to market Taiwan
- Promote cross-industry technology integration, with an emphasis on digitalization, Internet-enablement, smart technology and environmentally-friendly technology



## Digital Nation Strategy: DIGI+ (2017-2025)

#### **6 Key Strategies:**

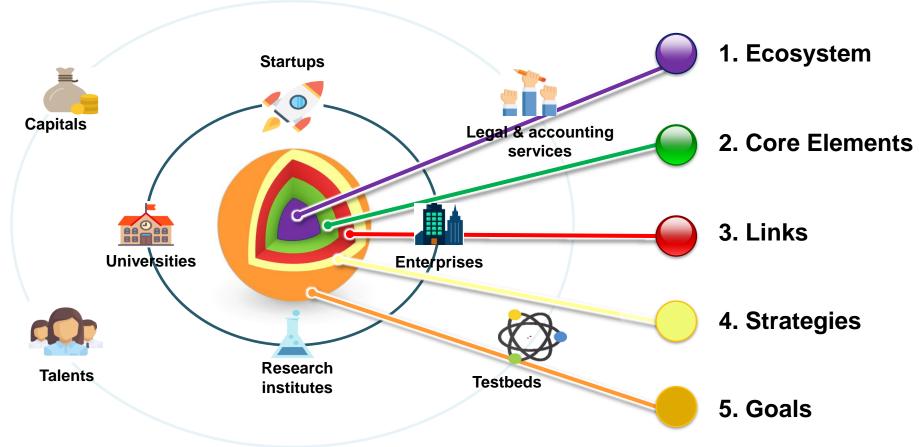
- 1. Infrastructure for digital innovation (DIGI+Infrastructure)
- 2. Talents and skills for innovation (DIGI+Talent)
- 3. Digital transformation for industries (DIGI+Industry)
- 4. Human rights in open internet and digital society (DIGI+Right)
- 5. Smart cities with public-private sectors (DIGI+Cities)
- 6. Digital services and globalization (DIGI+Globalization)



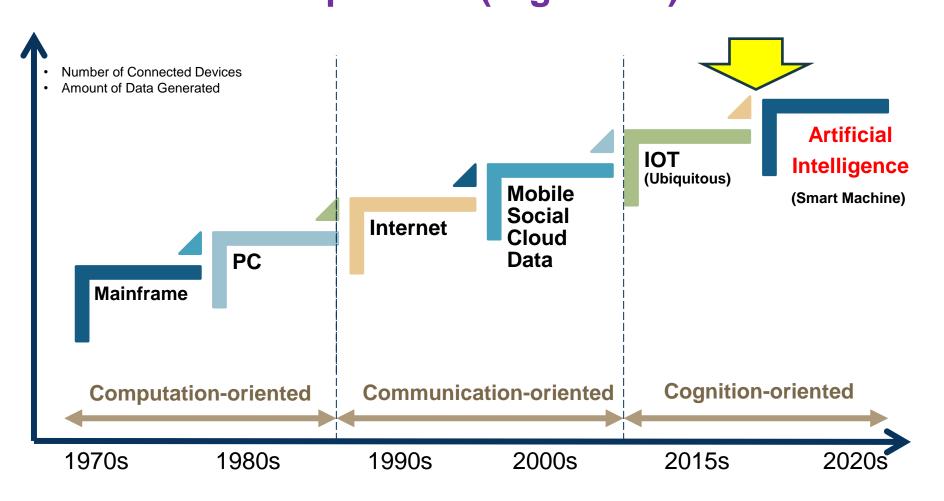
IEK 產業經濟與趨勢研究中心

## Goals for Asia · Silicon Valley Development Agency (ASVDA) on IoT & Entrepreneurship

- Connect to Silicon Valley and other global tech clusters
- Develop industries for the next generation
- Become an innovative startup destination for young Asians



## Post-loT era with Artificial Intelligence Integration of Big Data, Computing Power, and User Experience(Algorithm)



## Al as "X factor" to Enable Digital Transformation for Taiwan

Taiwan publishing Digital Nation Initiatives「數位國家・創新經濟發展方案(DIGI+)」

 "Artificial Intelligence" as the Key Driving Factor for cultivating the Enabling Technology and Digital Talent

Al as "x factor" to scale-up Taiwan's strength and to drive the innovation with S/W & H/W integration by domain knowledge:

- "Al X Smart Transportation": Smart City application
- "Al X Smart Services": Converging ICT and service interoperation
- "Al X Smart Manufacturing": Value-added the manufacturing intelligence
- "Al-PU Chip": Enabling Al semiconductor ecosystem
- Others: "Al X Smart Retail", "Al X Smart Healthcare", "Al X Smart Travel"...etc.

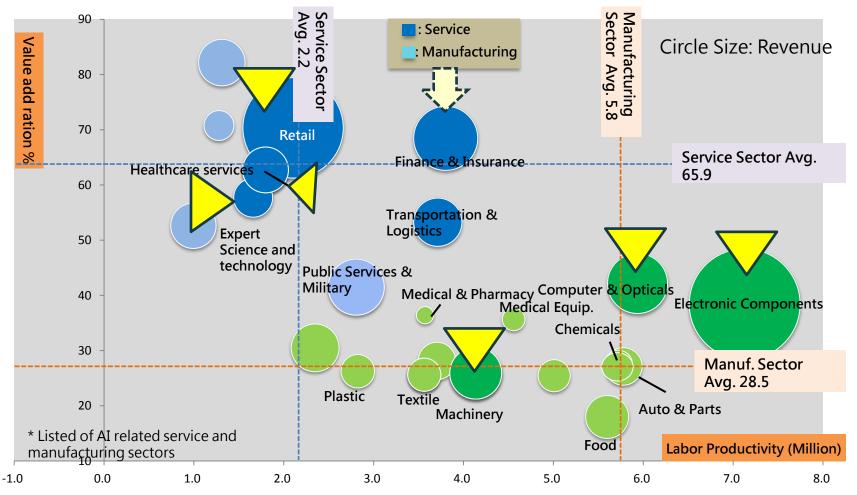
"Al X" would be the key success factor for Taiwan in the era of digital economy





### **Targeting Al-powered Service Sectors**

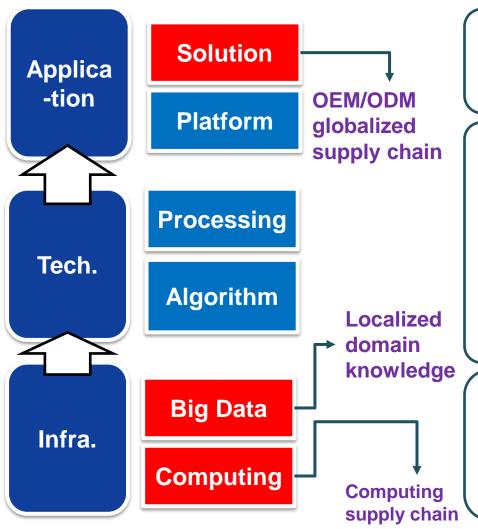
- Al "Supply": Electronic components, Computer and Electronics, Machinery
- Al "Demand": Retail, Financial & Insurance, Medical and Healthcare, Expert Services



Note: Value add ration=value add/revenue; Labor productivity= Revenue/# of Labor



### **Al-related Ecosystem in Taiwan**



- The dominant OEM/ODMs incl. computer, electronic components, machinery, mobile devices, IoT etc.
- Open Data: eCom(Elect. Invoice, Housing price), Biotech(National health care DB, Biobank), City(ETC \ Street Cam, City open data).....etc
- Local features: Traffic behavior, geographic location, epidemic, Health care service system...
- Policy: 5+2, Sandbox regulatory, Open data...
- Computing system industry incl. embedded system, x86 computing system, cloud computing etc.
- Computing semiconductor ecosystem incl. design and fabrication for processing, GPUs, MCUs etc.
- Leveraging the strengths on OEM/ODMs, localized domain DB(biobank, Cybersecurity..) and semiconductor for Al-enabled economic transformation

## Solve Local Problem, Happy City, Healthy Economy



### Intelligent Transportation Cases in Taiwan

#### ETC/eTag



#### **Today:**

- 1.5M/day cars
- 14M/day transactions
- 99.97% accuracy
- 2015 ITS World Congress Industry Award



#### **Future development**

- Integrated Smart
   Transportation Services
- Customized Business
   Model and Services
- Enabling Smart City
- Export Integrated systems

## **4G Traffic Control Initiative**Complete monitor equipment



- Other traffic information
- Accident information (Public sector)

#### **Analyze traffic flow**



CHT data management and analysis

#### Traffic control cloud



Real-time traffic control

#### **Traffic information cloud**

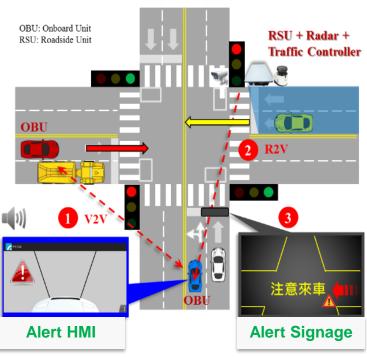


Real-time traffic information App

# ITRI Case: Smart Traffic Project for Intersection Movement Assist (IMA)

IMA: Warns the driver when it is not safe to enter an intersection, ex. when something is blocking the driver's view of opposing or crossing traffic.





#### 1 IMA V2V Alert

- WAVE/DSRC Wireless Comm.
- Follow U.S. V2V Mandate

#### 2 IMA R2V Alert

- Integrate mmWave Radar
- Integrate traffic controller to alleviate congestion

#### **3** IMA Signage Alert

- Allow the car without OBU to access the alert from outside



## ITRI Case: Green Fleet Solution for Local Wholesale Market

- Xiluo, Yunlin: Biggest fruit and vegetable wholesale market with 1/3 share in Taiwan but serious air pollution and noises from hundreds of diesel trucks.
- EVs and services system to solve the local issues with testing and verification, and to build self-sustain components and maintenance supply chain.
- Export to overseas market with local references(over 800 EVs in Taiwan) and assembly factory in Philippines



**EK**產業經濟與趨勢研究中心

# ITRI Case: Smart Energy Solution for Southeast Asia

- Southeast Asia as the target for Smart City innovation system and service
  - Demand survey and market intelligence
  - Linkage Taiwan industry to fulfill the local needs by technology cooperation
- ITRI as the platform to link the overseas government and Taiwan industry by innovated system and services integration
  - ITRI/IEK and GEL built the reference cases in Philippines, Laos and Vietnam

Demand: Cost of energy generated by Diesel engine due to transportation problem



Solution: Micro-grid investment and business model





Demand: Application Solar demo project by APO

Solution: MOU between Taiwan industry and Power Corp. solar project



#### **Outline**

- Future Trends of Industry Development
- Opportunities and Challenges for Taiwan
- Directions for Taiwan Policy/Strategy
- Conclusion



## Taiwan Needs to be Part of Global Team Only US Can Feature an Entire Team by Itself

U.S. Team









**Team USA** 

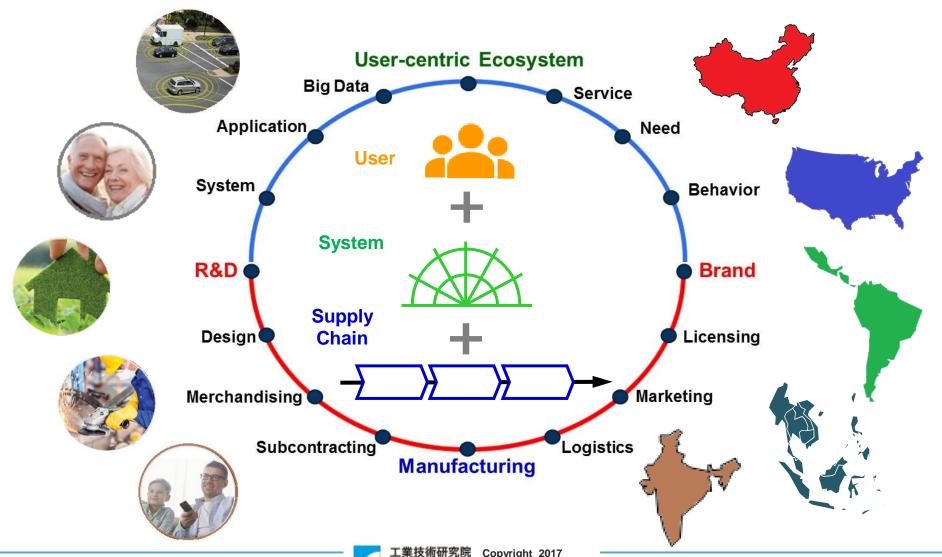
vs. Team Europe







## Connecting User-centric Ecosystem Meet User Needs & Create Value by System Integration



#### Conclusion

- "Al X" as the key driver for new economy
  - Data-driven and Al-enabled for value-added service and manufacturing sectors
  - Digital innovation infrastructure and newly start-ups ecosystem
- "User-centric Ecosystem" to create value with system integration
  - Control user-centric ecosystem, open innovation by public-private sectors, local test-beds for solution trials, service and operational system verification
- "Smart city" reference cases based on local pain points and citizens' participation
  - Team-up to solve the local issues, testing/verification and export

World-class Think Tank to Lead Taiwan Industries in Value Creation

## Thank You



Stephen Su IEK General Director stephen\_su@itri.org.tw +886-3-591-2548 Tsu-Yu Chao IEK Division Director tychao@itri.org.tw +886-3-5914586



Given the rapid pace of change in cutting-edge technology and industry development, the timeliness and comprehensiveness of the information included in this presentation cannot be guaranteed by ITRI. Users of this presentation shall bear full liability for any injury or loss that may be sustained as a result. The Copyright of this presentation belongs to ITRI and none of this presentation, either in part or in whole, in any form, may be reproduced, publicly transmitted, modified or distributed or used by other means without permission from ITRI.





#### Stephen Su **General Director**

Industrial Economics & Knowledge Center (IEK) of Industrial Technology Research Institute (ITRI)



#### **Professional Experiences:**

- Principal, Roland Berger Strategy Consultants, Shanghai
- Sr. Director, Consumer Electronics BU, Primax Electronics Ltd., Taipei
- Sr. Director, Corporate Development, Primax Electronics Ltd., Taipei
- Case Leader, Boston Consulting Group (BCG), Hong Kong
- **Applications Engineer, Semiconductor Group, Motorola, Phoenix**

#### **Professional Specialty:**

- Strategy, operations Improvement, organization change management, business process redesign, new product development and marketing, investment due diligence, manufacturing management
- Chairman of Committee on Policy and Legal, Cloud Computing & IOT Association in Taiwan (CCAT) (2010-Present)
- President, Asia Pacific Industrial Analysts Association (APIAA) (2017-Present)
- Consultant Committee of Science & Technology Policy Research and Information Center (2015-Present)
- Taiwan Food and Drug Administration(TFDA) Food Safety Technology Project **Performance Evaluation Committee**
- Ministry of Economic Affairs(MOEA) Industrial Development Advisory Council Multiple patents in power switching control and mobile phone applications